Institutional Investor

2018 LATIN AMERICA

EXECUTIVE TEAM



USING THE IN-DEPTH FEEDBACK FROM THE 2018 LATIN AMERICA EXECUTIVE TEAM RANKINGS

BENCHMARK



YOUR IR PERCEPTION STUDY INCLUDES RANKINGS IN THESE "BEST PRACTICE" AREAS

MOST WELL-INFORMED AND AUTHORITATIVE IR

FINANCIAL TRANSPARENCY AND DISCLOSURE ACCESS TO SENIOR MANAGEMENT

MOST CONSTRUCTIVE CONFERENCE CALLS MOST RESPONSIVE AND THOROUGH IR MOST USEFUL REPORTS ON ESG/ SRI METRICS



Ursula Kizy

Director of Sales and Product Developement, Americas 1-212-224-3124 / ukizy@institutionalinvestor.com www.institutionalinvestor.com

Institutional Investor

LATIN AMERICA BEST INVESTOR RELATIONS

BEST CEOs, CFOs, AND IR PROFESSIONALS, BEST INVESTOR RELATIONS TEAMS AND IR PROGRAMS BEST ANALYST DAYS AND ESG/SRI METRICS



TFAM

The commentary herein is intended to highlight results, trends, and patterns. In no event, however, should this text be construed to constitute any type of managerial or organizational recommendation from Institutional Investor. In the course of gathering information for these surveys, Institutional Investor seeks the opinions of senior executives in corporations, fund management groups, and securities firms to develop rankings and evaluations of individual teams and firms. These rankings measure gualitative performance based on voters' expressed opinions on research, sales, trading, investment banking, and investor relations. While every care has been taken in researching and compiling the information contained in this publication, the publishers and directors of Institutional Investor accept no responsibility for any errors or omissions howsoever arising to the maximum permitted by law.

© 2018 Institutional Investor LLC. All rights reserved. All text, design, and content of this survey are the exclusive property of II. No part of this publication may be reproduced, in whole or in part, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recorded, or otherwise, without the prior written permission of *Institutional Investor*. For reprint permission, please contact Ursula Kizy 212-224-3124.

OVERVIEW

Who participates in the study?

Institutional Investor is the industry's most trusted source for research and rankings among top analysts and portfolio managers. For the 2018 ranking, we collected the opinions of 595 portfolio managers and buy-side analysts and 329 sell-side analysts.

When is the polling conducted?

Polling is conducted anually from March through April.

How are the results tabulated?

Voters rank the top-four companies that they believe demonstrate excellence in each of six IR characteristics or performance attributes. Their votes are then weighted by the rank they have assigned each company and aggregated to produce buy-side, sell-side and combined buy- and sell-side rankings for each sector.

How are the results disseminated?

The top-three places in each of our IR rankings are announced in August on our website, which enjoys a global audience of more than 115,000 senior-level executives. The rankings presented include Best IR Program, as well as Best CEO, CFO, IR Professional, Analyst Days and ESG/SRI Metrics across 16 sectors.

Best Investor Relations attributes

Buy- and sell-side voters separately evaluate the following attributes of IR programs:

- Accessibility of senior executives
- Constructive conference calls
- IR is well informed and authoritative
- Delivers useful reports on ESG/SRI metrics
- Quick and thorough responses to requests
- Timely and appropriate financial disclosure

ABOUT US

For more than 50 years, Institutional Investor has been the undisputed leader in survey-based rankings. Our Research Team rankings identify the top analysts covering the Asian, European, Japanese, Latin American, and U.S. equity markets. For the past 15 years, Institutional Investor has provided independent analyses of companies' investor-relations programs, in conjunction with our Executive Team rankings.

FOR ADDITIONAL INFORMATION, CONTACT:

URSULA KIZY

Director of Sales and Product Development, Americas Institutional Investor Research T:212.224.3124 / ukizy@institutionalinvestor.com www.institutionalinvestor.com

Institutional Investor¹¹²⁰ Avenue of the Americas, 6th Floor New York, NY 10036 www.institutionalinvestor.com/Investor-Relations

MOST HONORED COMPANIES

2018 LATIN AMERICA EXECUTIVE TEAM

A total of 352 companies were nominated in this year's Latin America Executive Team survey. Of those companies, 59 were distinguished as "Most Honored" for having the most cumulative success in the rankings.

| COMPANY/COUNTRY | | | | | | | |
|--|--|--|--|--|--|--|--|
| Alicorp (Peru) | | | | | | | |
| Alpek (Mexico) | | | | | | | |
| Ambev (Brazil) | | | | | | | |
| America Movil (Mexico) | | | | | | | |
| Arca Continental (Mexico) | | | | | | | |
| B3 (Brazil) | | | | | | | |
| Banco Bradesco (Brazil) | | | | | | | |
| Cementos Argos (Colombia) | | | | | | | |
| Cementos Pacasmayo (Peru) | | | | | | | |
| Cemex (Mexico) | | | | | | | |
| Cemex Latam Holdings (Colombia) | | | | | | | |
| Cielo (Brazil) | | | | | | | |
| Coca-Cola Femsa (Mexico) | | | | | | | |
| Corp. Inmobiliaria Vesta (Mexico) | | | | | | | |
| Cosan S.A. Industria e Comercio (Brazil) | | | | | | | |
| Empresas Copec (Chile) | | | | | | | |
| Energisa (Brazil) | | | | | | | |
| ENGIE Energia Brasil (Brazil) | | | | | | | |
| Equatorial Energia (Brazil) | | | | | | | |
| Estacio Participacoes (Brazil) | | | | | | | |
| | | | | | | | |

COMPANY/COUNTRY

Fibria Celulose (Brazil) Fleury (Brazil) GAEC Educacao (Brazil) Gerdau (Brazil) Grupo Aeroportuario del Pacifico (Mexico) Grupo Aeroportuario del Sureste (Mexico) Grupo Financiero Banorte (Mexico) Hypera (Brazil) Instituto Hermes Pardini (Brazil) lochpe-Maxion (Brazil) IRB Brasil Resseguros (Brazil) Itau Unibanco Holding (Brazil) Klabin (Brazil) Kroton Educacional (Brazil) Localiza Rent a Car (Brazil) Lojas Renner (Brazil) Magazine Luiza (Brazil) Mexichem (Mexico)

COMPANY/COUNTRY Pampa Energia (Argentina) Petrobras (Petroleo Brasileiro) (Brazil) Qualicorp (Brazil) Raia Drogasil (Brazil) Rumo Logistica Operadora Multimodal (Brazil) S.A.C.I. Falabella (Chile) Sao Martinho (Brazil) Ser Educacional (Brazil) SLC Agricola (Brazil) Smiles (Brazil) Sociedad Quimica y Minera de Chile (Chile) Suzano Papel e Celulose (Brazil) Telefonica Brasil (Brazil) TIM Participacoes (Brazil) Tupy (Brazil) Usinas Siderurgicas de Minas Gerais (Brazil) Vale (Brazil) WEG (Brazil)

Multiplan Empreendimentos Imobiliarios (Brazil)

OdontoPrev (Brazil)

YPF (Argentina)

The IR Perception Study - A detailed analysis of the rankings

Sector Analysis: your detailed rankings compared to peers

- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

AGRIBUSINESS

| | OVERALL | | BUY-SIDE | | SELL-SIDE | | |
|------|--|------|--|------|--|--|--|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO | | |
| 1 | Patricio de Solminihac, Sociedad Quimica y Minera de Chile | 1 | Patricio de Solminihac, Sociedad Quimica y Minera de Chile | 1 | Patricio de Solminihac, Sociedad Quimica y Minera de Chile | | |
| 2 | Fabio Venturelli, Sao Martinho | 2 | Mariano Bosch, Adecoagro | 2 | Fabio Venturelli, Sao Martinho | | |
| 3 | Aurelio Pavinato, SLC Agricola | - | - | 3 | Aurelio Pavinato, SLC Agricola | | |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO | | |
| 1 | Felipe Vicchiato, Sao Martinho | 1 | Felipe Vicchiato, Sao Martinho | 1 | Felipe Vicchiato, Sao Martinho | | |
| 2 | Ivo Marcon Brum, SLC Agricola | 2 | Matias Gaivironsky, IRSA Inversiones y Representaciones | 2 | Ricardo Ramos, Sociedad Quimica y Minera de Chile | | |
| 3 | Ricardo Ramos, Sociedad Quimica y Minera de Chile | 3 | Ivo Marcon Brum, SLC Agricola | 3 | Ivo Marcon Brum, SLC Agricola | | |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | | |
| 1 | Guilherme Machado, Cosan S.A. Industria e Comercio | 1 | Kelly O'Brien, Sociedad Quimica y Minera de Chile | 1 | Guilherme Machado, Cosan S.A. Industria e Comercio | | |
| 2 | Frederico Logemann, SLC Agricola | 2 | Frederico Logemann, SLC Agricola | 2 | Frederico Logemann, SLC Agricola | | |
| 3 | Kelly O'Brien, Sociedad Quimica y Minera de Chile | 3 | Felipe Vicchiato, Sao Martinho | 3 | Santiago Donato, IRSA Inversiones y Representaciones | | |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | | |
| 1 | Cosan S.A. Industria e Comercio | 1 | Cosan S.A. Industria e Comercio* Sao Martinho* Sociedad Quimica y Minera de Chile* | 1 | Cosan S.A. Industria e Comercio | | |
| 2 | SLC Agricola | - | - | 2 | SLC Agricola | | |
| 3 | Sao Martinho* Sociedad Quimica y Minera de Chile* | - | - | - | - | | |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | | |
| 1 | Cosan S.A. Industria e Comercio | 1 | Cosan S.A. Industria e Comercio | 1 | Cosan S.A. Industria e Comercio | | |
| 2 | Sociedad Quimica y Minera de Chile | 2 | Adecoagro | 2 | Sao Martinho | | |
| 3 | Adecoagro | 3 | Sociedad Quimica y Minera de Chile | 3 | Sociedad Quimica y Minera de Chile | | |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | | |
| 1 | SLC Agricola | | Only available by subscribing | | Only available by subscribing | | |
| - | - | | to the IR Perception Study | | to the IR Perception Study | | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | | |
| 1 | Cosan S.A. Industria e Comercio | | | | | | |
| 2 | Sao Martinho | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study | | |
| 3 | Sociedad Quimica y Minera de Chile | | | | | | |
| | 13 Agribusiness companies nominated | | | | | | |

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs
- **Don't see your company? Contact us to learn more about your position.** Ursula Kizy ukizy@institutionalinvestor.com +1 212.224.3124

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

CAPITAL GOODS

| | OVERALL | | BUY-SIDE | | SELL-SIDE | | |
|------|---|------|---|------|---|--|--|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO | | |
| 1 | Marcos de Oliveira, lochpe-Maxion | 1 | Marcos de Oliveira, lochpe-Maxion | 1 | Harry Schmelzer Jr., WEG | | |
| 2 | Harry Schmelzer Jr., WEG | 2 | Harry Schmelzer Jr., WEG | 2 | Marcos de Oliveira, lochpe-Maxion | | |
| 3 | Luiz Cassiano Rando Rosolen, Industrias Romi | 3 | Luiz Cassiano Rando Rosolen, Industrias Romi | 3 | Armando Tamez Martínez, Nemak | | |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO | | |
| 1 | Augusto Ribeiro Jr., lochpe-Maxion | 1 | Augusto Ribeiro Jr., lochpe-Maxion | 1 | Augusto Ribeiro Jr., lochpe-Maxion | | |
| 2 | Thiago Fontoura Struminski, Tupy | 2 | Juan Pablo Sanchez Kanter, Rassini | 2 | Thiago Fontoura Struminski, Tupy | | |
| 3 | Andre Luis Rodrigues, WEG | 3 | Thiago Fontoura Struminski, Tupy | 3 | Andre Luis Rodrigues, WEG | | |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | | |
| 1 | Hugo Zierth, Tupy | 1 | Hugo Zierth, Tupy | 1 | Saul Castaneda de Hoyos, Grupo Industrial Saltillo | | |
| 2 | Saul Castaneda de Hoyos, Grupo Industrial Saltillo | 2 | Adrian Althoff, Nemak | 2 | Hugo Zierth, Tupy | | |
| 3 | Adrian Althoff, Nemak | 3 | Saul Castaneda de Hoyos, Grupo Industrial Saltillo | 3 | Elizabeth Tamayo, Ferreycorp* Adrian Althoff, Nemak* | | |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | | |
| 1 | Тиру | 1 | Тиру | - | - | | |
| 2 | Grupo Industrial Saltillo | - | - | - | - | | |
| 3 | lochpe-Maxion* Nemak* | - | - | - | - | | |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | | |
| 1 | Тиру | 1 | Тиру | 1 | Ferreycorp | | |
| 2 | WEG | 2 | lochpe-Maxion | 2 | WEG | | |
| 3 | lochpe-Maxion | 3 | WEG | 3 | Nemak* Randon* | | |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | | |
| 1 | Тиру | | | | | | |
| 2 | WEG | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study | | |
| 3 | Randon | | | | | | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | | |
| 1 | Embraer | | | | | | |
| 2 | Тиру | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study | | |
| 3 | WEG | | | | | | |
| | 18 Capital Goods companies nominated Not ranked in the top three? Contact II to understand more about your positioning. | | | | | | |

*Tie

The IR Perception Study - A detailed analysis of the rankings

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs



Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

CEMENT & CONSTRUCTION

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|---|------|--|------|--|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Fernando Gonzalez Olivieri, Cemex | 1 | Humberto Reynaldo Nadal Del Carpio, Cementos Pacasmayo* Rodrigo Osmo, Construtora Tenda* | 1 | Fernando Gonzalez Olivieri, Cemex |
| 2 | Rodrigo Osmo, Construtora Tenda | - | - | 2 | Rodrigo Osmo, Construtora Tenda |
| 3 | Humberto Reynaldo Nadal Del Carpio, Cementos Pacasmayo | 3 | Fernando Gonzalez Olivieri, Cemex | 3 | Jaime Muguiro, Cemex Latam Holdings |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Jose Antonio Gonzalez, Cemex | 1 | Jose Antonio Gonzalez, Cemex | 1 | Jose Antonio Gonzalez, Cemex |
| 2 | Manuel Ferreyros Pena, Cementos Pacasmayo | 2 | Manuel Ferreyros Pena, Cementos Pacasmayo | 2 | Carlos Cesarman Kolteniuk, Promotora y Operadora de Infraestructura |
| 3 | Carlos Cesarman Kolteniuk, Promotora y Operadora de Infraestructura | 3 | Luis Carlos Arias Laso, Grupo Cementos de Chihuahua | 3 | Renan Barbosa Sanches, Construtora Tenda |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Lucy Rodriguez, Cemex | 1 | Claudia Bustamante Belaunde, Cementos Pacasmayo | 1 | Lucy Rodriguez, Cemex |
| 2 | Jesus Ortiz de la Fuente, Cemex Latam Holdings | 2 | Jesus Ortiz de la Fuente, Cemex Latam Holdings | 2 | Alfredo Garza, Cemex |
| 3 | Manuela Ramirez, Cementos Argos | 3 | Lucy Rodriguez, Cemex | 3 | Manuela Ramirez, Cementos Argos |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Cemex | 1 | Cemex | 1 | Cemex |
| 2 | Cementos Argos | 2 | Cementos Pacasmayo | 2 | Cementos Argos |
| 3 | Cemex Latam Holdings | 3 | Cemex Latam Holdings | 3 | Cemex Latam Holdings |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Cemex | 1 | Cemex | 1 | Cemex |
| 2 | Cemex Latam Holdings | 2 | Cemex Latam Holdings | 2 | Cemex Latam Holdings |
| 3 | Cementos Argos* Cementos Pacasmayo* | 3 | Cementos Pacasmayo | 3 | Cementos Argos |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Cemex | | Ophy available by a share this | | Ophy available by automitian |
| 2 | Cementos Argos | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| - | - | | | | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | Cemex | | | | |
| 2 | Cementos Argos | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Grupo Cementos de Chihuahua | | | | |
| | | 21 | Cement & Construction companies nominated | | |

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs
- Don't see your company? Contact us to learn more about your position. Ursula Kizy ukizy@institutionalinvestor.com +1 212.224.3124

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

EDUCATION

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|--------|---|------|---|------|---|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Rodrigo Calvo Galindo, Kroton Educacional | 1 | Rodrigo Calvo Galindo, Kroton Educacional | 1 | Rodrigo Calvo Galindo, Kroton Educacional |
| 2 | Pedro Thompson Landeira de Oliveira, Estacio Participacoes | - | - | 2 | Pedro Thompson Landeira de Oliveira, Estacio Participacoes* Daniel Faccini Castanho, GAEC Educacao* |
| 3 | Daniel Faccini Castanho, GAEC Educacao | - | - | - | - |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Gabriel Ralston Correa Ribeiro, GAEC Educacao | - | - | 1 | Gabriel Ralston Correa Ribeiro, GAEC Educacao |
| 2 | Jamil Saud Marques, Kroton Educacional | - | - | - | - |
| - | - | - | - | - | - |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Carlos Alberto Bolina Lazar, Kroton Educacional | 1 | Carlos Alberto Bolina Lazar, Kroton Educacional | 1 | Carlos Alberto Bolina Lazar, Kroton Educacional |
| 2 | Rodrigo de Macedo Alves, Ser Educacional | 2 | Rodrigo de Macedo Alves, Ser Educacional | 2 | Rodrigo de Macedo Alves, Ser Educacional |
| 3 | Leonardo Barros Haddad, GAEC Educacao | - | - | - | - |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Kroton Educacional | 1 | Kroton Educacional | 1 | Kroton Educacional |
| 2 | Ser Educacional | 2 | Ser Educacional | 2 | Ser Educacional |
| 3 | GAEC Educacao | - | - | - | - |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Kroton Educacional | 1 | Kroton Educacional | 1 | Kroton Educacional |
| 2 | Estacio Participacoes | 2 | Estacio Participacoes | 2 | Ser Educacional |
| 3 | Ser Educacional | 3 | Ser Educacional | 3 | GAEC Educacao |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Kroton Educacional | | | | |
| 2 - | Estacio Participacoes - | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | Kroton Educacional | | | | |
| 2 | GAEC Educacao | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| - | - | | | | to the in reiception study |
| | | | 5 Education companies nominated | | |

5 Education companies nominated Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

The IR Perception Study - A detailed analysis of the rankings

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

ELECTRIC & OTHER UTILITIES

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|-------------|---|------|--|------|---|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Wilson Pinto Ferreira Junior, Centrais Eletricas Brasileiras (Eletrobras) | 1 | Wilson Pinto Ferreira Junior, Centrais Eletricas Brasileiras (Eletrobras) | 1 | Wilson Pinto Ferreira Junior, Centrais Eletricas Brasileiras (Eletrobras) |
| 2 | Eduardo Antonio Gori Sattamini, ENGIE Energia Brasil | 2 | Augusto Miranda da Paz Jr., Equatorial Energia | 2 | Ricardo Perez Botelho, Energisa |
| 3 | Marcelo Mindlin, Pampa Energia | 3 | Marcelo Mindlin, Pampa Energia | 3 | Eduardo Antonio Gori Sattamini, ENGIE Energia Brasil |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Eduardo Haiama, Equatorial Energia | 1 | Eduardo Haiama, Equatorial Energia | 1 | Eduardo Haiama, Equatorial Energia |
| 2 | Mauricio Perez Botelho, Energisa | 2 | Mauricio Perez Botelho, Energisa | 2 | Mauricio Perez Botelho, Energisa |
| 3 | Carlos Boquimpani de Freitas, ENGIE Energia Brasil | 3 | Eduardo Milligan Wenzel, ENGIE Energia Peru | 3 | Carlos Boquimpani de Freitas, ENGIE Energia Brasil |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Lida Wang, Pampa Energia | 1 | Lida Wang, Pampa Energia | 1 | Lida Wang, Pampa Energia |
| 2 | Mariana da Silva Rocha, Energisa | 2 | Mariana da Silva Rocha, Energisa | 2 | Mariana da Silva Rocha, Energisa |
| 3 | Isabela Klemes Taveira, Eletropaulo Metropolitana Eletricidade de Sao Paulo (AES Eletropaulo) | 3 | Eduardo Haiama, Equatorial Energia | 3 | Isabela Klemes Taveira, Eletropaulo Metropolitana Eletricidade de Sao Paulo (AES Eletropaulo) |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Pampa Energia | 1 | Pampa Energia | 1 | Pampa Energia |
| 2 | Energisa | 2 | Energisa* Equatorial Energia* | 2 | Energisa |
| 3 | Equatorial Energia | - | - | 3 | Eletropaulo Metropolitana Eletricidade de Sao Paulo (AES Eletropaulo) |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Equatorial Energia | 1 | Equatorial Energia | 1 | Energisa |
| 2 | Pampa Energia | 2 | Pampa Energia | 2 | Pampa Energia |
| 3 | Energisa | 3 | Energisa | 3 | ENGIE Energia Brasil |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 - - | Enel Americas* Energisa* ENGIE Energia Brasil* - - | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 2 3 | ENGIE Energia Brasil Energisa EDP - Energias do Brasil | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| | | 39 | Electric & Other Utilities companies nominated | | |

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs
- Don't see your company? Contact us to learn more about your position. Ursula Kizy ukizy@institutionalinvestor.com +1 212.224.3124

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

FINANCIALS/BANKS

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|--|------|--|------|--|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Candido Botelho Bracher, Itau Unibanco Holding | 1 | Candido Botelho Bracher, Itau Unibanco Holding | 1 | Sergio Agapito Lires Rial, Banco Santander (Brasil) |
| 2 | Sergio Agapito Lires Rial, Banco Santander (Brasil) | 2 | Walter Bayly Llona, Banco de Credito del Peru (Credicorp) | 2 | Candido Botelho Bracher, Itau Unibanco Holding |
| 3 | Walter Bayly Llona, Banco de Credito del Peru (Credicorp) | 3 | Jose Marcos Ramirez Miguel, Grupo Financiero Banorte | 3 | Julio Patricio Supervielle, Grupo Supervielle |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Caio Ibrahim David, Itau Unibanco Holding | 1 | Caio Ibrahim David, Itau Unibanco Holding | 1 | Rafael Arana de la Garza, Grupo Financiero Banorte |
| 2 | Rafael Arana de la Garza, Grupo Financiero Banorte | 2 | Rafael Arana de la Garza, Grupo Financiero Banorte | 2 | Caio Ibrahim David, Itau Unibanco Holding |
| 3 | Bernardo de Azevedo Silva Rothe, Banco do Brasil | 3 | Jose Humberto Acosta Martin, Bancolombia | 3 | Angel Santodomingo Martell, Banco Santander (Brasil)* Diego Fernando Solano Saravia, Grupo Aval Acciones y Valores* |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Ursula Margarete Wilhelm Nieto, Grupo Financiero Banorte | 1 | Gustavo Rodrigues, Itau Unibanco Holding | 1 | Ursula Margarete Wilhelm Nieto, Grupo Financiero Banorte |
| 2 | Gustavo Rodrigues, Itau Unibanco Holding | 2 | Ursula Margarete Wilhelm Nieto, Grupo Financiero Banorte | 2 | Carlos Firetti, Banco Bradesco |
| 3 | Carlos Firetti, Banco Bradesco | 3 | Carlos Firetti, Banco Bradesco | 3 | Robert Moreno Heimlich, Banco Santander Chile |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Grupo Financiero Banorte | 1 | Itau Unibanco Holding | 1 | Grupo Financiero Banorte |
| 2 | Itau Unibanco Holding | 2 | Grupo Financiero Banorte | 2 | Banco Bradesco |
| 3 | Banco Bradesco | 3 | Banco Bradesco | 3 | Banco Santander (Brasil) |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Itau Unibanco Holding | 1 | Itau Unibanco Holding | 1 | Grupo Financiero Banorte |
| 2 | Grupo Financiero Banorte | 2 | Grupo Financiero Banorte | 2 | Itau Unibanco Holding |
| 3 | Banco Bradesco | 3 | Banco Bradesco | 3 | Grupo Supervielle |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Itau Unibanco Holding | | | | |
| 2 | Grupo Financiero Banorte | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Banco de Credito del Peru (Credicorp) | | | | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | Itau Unibanco Holding | | | | |
| 2 | Banco Bradesco | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Grupo Supervielle | | | | |

29 Financials/Banks companies nominated

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

The IR Perception Study - A detailed analysis of the rankings

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs



Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

FINANCIALS/NONBANKS

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|--|------|---|-------|--|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Leonel Dias de Andrade Neto, Smiles | 1 | Jose Carlos Cardoso, IRB Brasil Resseguros | 1 | Leonel Dias de Andrade Neto, Smiles |
| 2 | Jose Carlos Cardoso, IRB Brasil Resseguros | 2 | Gilson Finkelsztain, B3 | 2 | Gilson Finkelsztain, B3 |
| 3 | Gilson Finkelsztain, B3 | 3 | Pablo Gonzalez Figari, Inversiones La Construccion* Leonel Dias de Andrade Neto, Smiles* | 3 | Pablo Gonzalez Figari, Inversiones La Construccion* Jose Carlos Cardoso, IRB Brasil Resseguros* |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Fernando Passos, IRB Brasil Resseguros | 1 | Fernando Passos, IRB Brasil Resseguros | 1 | Fernando Passos, IRB Brasil Resseguros |
| 2 | Daniel Sonder, B3 | 2 | Daniel Sonder, B3 | 2 | Marcos Antonio Pinheiro Filho, Smiles |
| 3 | Marcos Antonio Pinheiro Filho, Smiles | 3 | Marcos Antonio Pinheiro Filho, Smiles | 3 | Daniel Sonder, B3 |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Rogerio de Araujo Santana, B3 | 1 | Rogerio de Araujo Santana, B3 | 1 | Rogerio de Araujo Santana, B3 |
| 2 | Sandra Matsumoto, IRB Brasil Resseguros | 2 | Victor Schabbel, Cielo | 2 | Sandra Matsumoto, IRB Brasil Resseguros |
| 3 | Victor Schabbel, Cielo | 3 | Sandra Matsumoto, IRB Brasil Resseguros* Guilherme Nahuz, Sul America* | 3 | Victor Schabbel, Cielo |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | B3 | 1 | B3 | 1 | B3 |
| 2 | Cielo | 2 | Cielo | 2 | IRB Brasil Resseguros |
| 3 | IRB Brasil Resseguros | 3 | IRB Brasil Resseguros* Sul America* | 3 | Cielo |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | B3 | 1 | B3 | 1 | B3 |
| 2 | IRB Brasil Resseguros | 2 | Cielo | 2 | Smiles |
| 3 | Cielo | 3 | IRB Brasil Resseguros | 3 | IRB Brasil Resseguros |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | IRB Brasil Resseguros | | | | |
| 2 | Grupo de Inversiones Suramericana* | | Only available by subscribing | | Only available by subscribing |
| | Smiles* | | to the IR Perception Study | | to the IR Perception Study |
| RANK | - BEST ANALYST DAY | DANK | BEST ANALYST DAY | DANK | BEST ANALYST DAY |
| 1 | Cielo | KANK | | RAINA | |
| 2 | Grupo de Inversiones Suramericana | | Only available by subscribing | | Only available by subscribing |
| 2 | Inversiones La Construccion | | to the IR Perception Study | | to the IR Perception Study |
| 3 | Inversiones La Construccion | | 9 Financials/Nonbanks companies nominated | | |

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

The IR Perception Study - A detailed analysis of the rankings

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

FOOD & BEVERAGES

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|---|------|--|------|---|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Francisco Garza Egloff, Arca Continental | 1 | Francisco Garza Egloff, Arca Continental | 1 | Francisco Garza Egloff, Arca Continental |
| 2 | Bernardo Pinto Paiva, Ambev | 2 | Bernardo Pinto Paiva, Ambev | 2 | Bernardo Pinto Paiva, Ambev |
| 3 | Alfredo Luis Miguel Eduardo Perez Gubbins, Alicorp | 3 | Miguel Eduardo Padilla Silva, Fomento Economico Mexicano | 3 | John Anthony Santa Maria Otazua, Coca-Cola Femsa |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Hector Jesus Trevino Gutierrez, Coca-Cola Femsa | 1 | Ricardo Rittes de Oliveira Silva, Ambev | 1 | Hector Jesus Trevino Gutierrez, Coca-Cola Femsa |
| 2 | Ricardo Rittes de Oliveira Silva, Ambev | 2 | Geraldo Luciano Mattos Jr., M. Dias Branco | 2 | Emilio Marcos Charur, Arca Continental |
| 3 | Pedro Jose Malo Rob, Alicorp | 3 | Pedro Jose Malo Rob, Alicorp | 3 | Pedro Jose Malo Rob, Alicorp |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Felipe Barquin, Arca Continental | 1 | Eduardo Pirani Puzziello, Minerva | 1 | Felipe Barquin, Arca Continental |
| 2 | Eduardo Pirani Puzziello, Minerva | 2 | Juan Fernando Fonseca Serratos, Fomento Economico Mexicano | 2 | Maria Dyla Castro, Coca-Cola Femsa |
| 3 | Maria Dyla Castro, Coca-Cola Femsa | 3 | Felipe Barquin, Arca Continental | 3 | Catherine Chacon Navarro, Grupo Nutresa |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Coca-Cola Femsa | 1 | Fomento Economico Mexicano | 1 | Coca-Cola Femsa |
| 2 | Fomento Economico Mexicano | 2 | Minerva | 2 | Arca Continental |
| 3 | Arca Continental | 3 | Ambev | 3 | Grupo Nutresa |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Coca-Cola Femsa | 1 | Coca-Cola Femsa | 1 | Arca Continental |
| 2 | Arca Continental | 2 | Ambev | 2 | Coca-Cola Femsa |
| 3 | Ambev | 3 | Arca Continental | 3 | Grupo Nutresa |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Coca-Cola Femsa | | | | |
| 2 | Fomento Economico Mexicano | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Arca Continental | | | | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | Grupo Bimbo | | | | |
| 2 | Coca-Cola Femsa | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Alicorp | | | | |
| | | | 30 Food & Beverages companies nominated | | |

Not ranked in the top three? Contact II to understand more about your positioning.

The IR Perception Study - A detailed analysis of the rankings

- · Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs



Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

HEALTH CARE

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|---|------|---|------|---|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Carlos Alberto Iwata Marinelli, Fleury | 1 | Roberto Santoro Meirelles, Instituto Hermes Pardini | 1 | Carlos Alberto Iwata Marinelli, Fleury |
| 2 | Roberto Santoro Meirelles, Instituto Hermes Pardini | 2 | Carlos Alberto Iwata Marinelli, Fleury | - | - |
| 3 | Claudio Bergamo dos Santos, Hypera | - | - | - | - |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Grace Cury de Almeida Goncalves Tourinho, Qualicorp | 1 | Grace Cury de Almeida Goncalves Tourinho, Qualicorp | 1 | Grace Cury de Almeida Goncalves Tourinho, Qualicorp |
| 2 | Breno Toledo Pires de Oliveira, Hypera | 2 | Fernando Augusto Rodrigues Leao Filho, Fleury | 2 | Breno Toledo Pires de Oliveira, Hypera |
| 3 | Fernando Augusto Rodrigues Leao Filho, Fleury* Antonio Zamora Galland, Genomma Lab Internacional* | 3 | Antonio Zamora Galland, Genomma Lab Internacional | - | - |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Jose Roberto Borges Pacheco, OdontoPrev | 1 | Jose Roberto Borges Pacheco, OdontoPrev | 1 | Jose Roberto Borges Pacheco, OdontoPrev |
| 2 | Fernando Jose Mancio Ramos, Instituto Hermes Pardini | 2 | Viviane Behar de Castro, Fleury | 2 | Fernando Jose Mancio Ramos, Instituto Hermes Pardini |
| 3 | Pedro Henrique Rocha Nocetti, Qualicorp | 3 | Fernando Jose Mancio Ramos, Instituto Hermes Pardini | 3 | Pedro Henrique Rocha Nocetti, Qualicorp |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | OdontoPrev | 1 | OdontoPrev | 1 | OdontoPrev |
| 2 | Fleury* Instituto Hermes Pardini* | 2 | Fleury | 2 | Instituto Hermes Pardini |
| _ | - | 3 | Instituto Hermes Pardini | 3 | Qualicorp |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Fleury | 1 | Fleury | 1 | Fleury |
| 2 | OdontoPrev | 2 | OdontoPrev | 2 | OdontoPrev |
| 3 | Instituto Hermes Pardini | 3 | Instituto Hermes Pardini | 3 | Instituto Hermes Pardini |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Fleury | | | | |
| 2 | Instituto Hermes Pardini | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | OdontoPrev | | | | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | Fleury | | | | |
| 2 | Hypera | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Instituto Hermes Pardini | | | | |
| | | | 10 Health Care companies nominated | | |

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

The IR Perception Study - A detailed analysis of the rankings

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

METALS & MINING

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|---|-----------|--|------------|--|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Fabio Schvartsman, Vale | 1 | Fabio Schvartsman, Vale | 1 | Fabio Schvartsman, Vale |
| 2 | Gustavo Werneck, Gerdau | 2 | Sergio Leite de Andrade, Usinas Siderurgicas de Minas Gerais | 2 | Gustavo Werneck, Gerdau |
| 3 | Sergio Leite de Andrade, Usinas Siderurgicas de Minas Gerais | 3 | Gustavo Werneck, Gerdau | 3 | Víctor Esteban Gobitz Colchado, Cia. de Minas Buenaventura |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Luciano Siani Pires, Vale | 1 | Luciano Siani Pires, Vale | 1 | Luciano Siani Pires, Vale |
| 2 | Harley Lorentz Scardoelli, Gerdau | 2 | Harley Lorentz Scardoelli, Gerdau | 2 | Harley Lorentz Scardoelli, Gerdau |
| 3 | Raul Jacob Ruisanchez, Southern Copper Corp. | 3 | Ronald Seckelmann, Usinas Siderurgicas de Minas Gerais | 3 | Raul Jacob Ruisanchez, Southern Copper Corp. |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Andre Figueiredo, Vale | 1 | Andre Figueiredo, Vale | 1 | Andre Figueiredo, Vale |
| 2 | Leonardo Karam Rosa, Usinas Siderurgicas de Minas Gerais* Fernando Mascarenhas, Vale* | 2 | Leonardo Karam Rosa, Usinas Siderurgicas de Minas Gerais | 2 | Fernando Mascarenhas, Vale |
| - | - | 3 | Fernando Mascarenhas, Vale | 3 | Rodrigo dos Reis Maia, Gerdau* Leonardo Karam Rosa, Usinas Siderurgicas de Minas Gerais* |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Vale | 1 | Vale | 1 | Vale |
| 2 | Usinas Siderurgicas de Minas Gerais | 2 | Usinas Siderurgicas de Minas Gerais | 2 | Gerdau* Usinas Siderurgicas de Minas Gerais* |
| 3 | Gerdau | 3 | Grupo Mexico | - | - |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Vale | 1 | Vale | 1 | Vale |
| 2 | Gerdau | 2 | Gerdau | 2 | Gerdau |
| 3 | Usinas Siderurgicas de Minas Gerais | 3 | Usinas Siderurgicas de Minas Gerais | 3 | Cia. de Minas Buenaventura |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Vale | | Only available by subscribing | | Only available by autoaribing |
| 2 | Cia. de Minas Buenaventura - | | to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | Vale | | | | |
| 2 | Gerdau | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Ternium | | to the IK reiception study | | to the increateption study |
| | Not rank | od in the | 21 Metals & Mining companies nominated | ocitioning | |

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

The IR Perception Study - A detailed analysis of the rankings

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs



Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

OIL, GAS & PETROCHEMICALS

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|---|------|--|------|---|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Pedro Pullen Parente, Petrobras (Petroleo Brasileiro) | 1 | Pedro Pullen Parente, Petrobras (Petroleo Brasileiro) | 1 | Pedro Pullen Parente, Petrobras (Petroleo Brasileiro) |
| 2 | Daniel Martinez-Valle, Mexichem | 2 | Daniel Martinez-Valle, Mexichem | 2 | Fernando Musa, Braskem |
| 3 | Fernando Musa, Braskem | 3 | Felipe Bayon Pardo, Ecopetrol | 3 | Jose de Jesus Valdez Simancas, Alpek |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Ivan de Souza Monteiro, Petrobras (Petroleo Brasileiro) | 1 | Ivan de Souza Monteiro, Petrobras (Petroleo Brasileiro) | 1 | Ivan de Souza Monteiro, Petrobras (Petroleo Brasileiro) |
| 2 | Rodrigo Guzman Perera, Mexichem | 2 | Rodrigo Guzman Perera, Mexichem | 2 | Daniel Cristian Gonzalez Casartelli, YPF |
| 3 | Daniel Cristian Gonzalez Casartelli, YPF | 3 | Andre Pires de Oliveira Dias, Ultrapar Participacoes | 3 | Maria Fernanda Suarez Londono, Ecopetrol |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Hernán Federico Lozano Garcia Corral, Alpek | 1 | Hernán Federico Lozano Garcia Corral, Alpek | 1 | Leandro da Rocha Santos, Petrobras (Petroleo Brasileiro) |
| 2 | Leandro da Rocha Santos, Petrobras (Petroleo Brasileiro) | 2 | Leandro da Rocha Santos, Petrobras (Petroleo Brasileiro) | 2 | Hernán Federico Lozano Garcia Corral, Alpek |
| 3 | Diego Celaa, YPF | 3 | Diego Celaa, YPF | 3 | Diego Celaa, YPF |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Petrobras (Petroleo Brasileiro) | 1 | Alpek | 1 | Petrobras (Petroleo Brasileiro) |
| 2 | Alpek | 2 | Petrobras (Petroleo Brasileiro) | 2 | Alpek |
| 3 | YPF | 3 | YPF | 3 | YPF |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Mexichem | 1 | Mexichem | 1 | YPF |
| 2 | Alpek | 2 | Braskem | 2 | Alpek* Petrobras (Petroleo Brasileiro)* |
| 3 | YPF | 3 | Alpek | - | - |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Mexichem | | | | |
| 2 | Braskem | | Only available by subscribing | | Only available by subscribing |
| 3 | GeoPark* Petrobras (Petroleo Brasileiro)* | | to the IR Perception Study | | to the IR Perception Study |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | YPF | | | | Only available by automiking |
| 2 | Ecopetrol | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Ultrapar Participacoes | | | | |

*Tie

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs
- Don't see your company? Contact us to learn more about your position. Ursula Kizy ukizy@institutionalinvestor.com +1 212.224.3124

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

PULP & PAPER

| | OVERALL | | BUY-SIDE | | SELL-SIDE | |
|------|---|------|---|------|---|--|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO | |
| 1 | Walter Schalka, Suzano Papel e Celulose | 1 | Walter Schalka, Suzano Papel e Celulose | 1 | Walter Schalka, Suzano Papel e Celulose | |
| 2 | Marcelo Strufaldi Castelli, Fibria Celulose | 2 | Marcelo Strufaldi Castelli, Fibria Celulose | 2 | Marcelo Strufaldi Castelli, Fibria Celulose | |
| 3 | Eduardo Navarro Beltran, Empresas Copec | 3 | Eduardo Navarro Beltran, Empresas Copec | 3 | Eduardo Navarro Beltran, Empresas Copec | |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO | |
| 1 | Marcelo Feriozzi Bacci, Suzano Papel e Celulose | 1 | Marcelo Feriozzi Bacci, Suzano Papel e Celulose | 1 | Marcelo Feriozzi Bacci, Suzano Papel e Celulose | |
| 2 | Guilherme Perboyre Cavalcanti, Fibria Celulose | 2 | Guilherme Perboyre Cavalcanti, Fibria Celulose | 2 | Guilherme Perboyre Cavalcanti, Fibria Celulose | |
| 3 | Rodrigo Huidobro Alvarado, Empresas Copec | 3 | Rodrigo Huidobro Alvarado, Empresas Copec | - | - | |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | |
| 1 | Camila Silveira Martins Nogueira, Fibria Celulose | 1 | Guilherme Setubal Souza e Silva, Duratex | 1 | Camila Silveira Martins Nogueira, Fibria Celulose | |
| 2 | Marcos Maciel, Klabin | 2 | Marcos Maciel, Klabin | 2 | Marcos Maciel, Klabin | |
| 3 | Colomba Henriquez, Empresas CMPC | 3 | Colomba Henriquez, Empresas CMPC | 3 | Colomba Henriquez, Empresas CMPC | |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | |
| 1 | Klabin | 1 | Klabin | 1 | Fibria Celulose | |
| 2 | Fibria Celulose | 2 | Fibria Celulose | 2 | Klabin | |
| 3 | Duratex* Empresas CMPC* | 3 | Duratex | 3 | Suzano Papel e Celulose | |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | |
| 1 | Fibria Celulose | 1 | Fibria Celulose | 1 | Fibria Celulose | |
| 2 | Suzano Papel e Celulose | 2 | Suzano Papel e Celulose | 2 | Suzano Papel e Celulose | |
| 3 | Klabin | 3 | Klabin | 3 | Klabin | |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | |
| 1 | Fibria Celulose | | | | | |
| 2 | Duratex | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study | |
| 3 | Suzano Papel e Celulose | | , | | , | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | |
| 1 | Fibria Celulose | | | | | |
| 2 | Empresas CMPC | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study | |
| 3 | Suzano Papel e Celulose | | | | | |
| | 7 Pulp & Paper companies nominated | | | | | |

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

The IR Perception Study - A detailed analysis of the rankings

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs



Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

REAL ESTATE

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|---|------|---|------|--|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Lorenzo Manuel Berho Corona, Corp. Inmobiliaria Vesta | 1 | Lorenzo Manuel Berho Corona, Corp. Inmobiliaria Vesta | 1 | Lorenzo Manuel Berho Corona, Corp. Inmobiliaria Vesta |
| 2 | Luis Gutiérrez, Fibra Prologis* Jose Isaac Peres, Multiplan Empreendimentos Imobiliarios* | 2 | Ruy Kameyama, BR Malls Participacoes* Jose Isaac Peres, Multiplan Empreendimentos Imobiliarios* | 2 | Luis Gutiérrez, Fibra Prologis |
| - | - | - | - | 3 | Jose Isaac Peres, Multiplan Empreendimentos Imobiliarios |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Cristina Betts, Iguatemi Empresa de Shopping Centers | 1 | Cristina Betts, Iguatemi Empresa de Shopping Centers | 1 | Juan Felipe Sottil Achutegui, Corp. Inmobiliaria Vesta |
| 2 | Juan Felipe Sottil Achutegui, Corp. Inmobiliaria Vesta | 2 | Juan Felipe Sottil Achutegui, Corp. Inmobiliaria Vesta | 2 | Jorge Girault, Fibra Prologis |
| 3 | Armando d'Almeida Neto, Multiplan Empreendimentos Imobiliarios | 3 | Armando d'Almeida Neto, Multiplan Empreendimentos Imobiliarios | 3 | Cristina Betts, Iguatemi Empresa de Shopping Centers |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Franco Carrion, Multiplan Empreendimentos Imobiliarios | 1 | Franco Carrion, Multiplan Empreendimentos Imobiliarios | 1 | Franco Carrion, Multiplan Empreendimentos Imobiliarios |
| 2 | Sarah Inmon, Parque Arauco | 2 | Derek Schwietzer Tang, BR Malls Participacoes | 2 | Francisco Martinez, Terrafina |
| 3 | Derek Schwietzer Tang, BR Malls Participacoes | 3 | Hans Melchers, Multiplan Empreendimentos Imobiliarios | 3 | Sarah Inmon, Parque Arauco |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Multiplan Empreendimentos Imobiliarios | 1 | Multiplan Empreendimentos Imobiliarios | 1 | Multiplan Empreendimentos Imobiliarios |
| 2 | BR Malls Participacoes | 2 | BR Malls Participacoes | 2 | Terrafina |
| 3 | Parque Arauco | 3 | MRV Engenharia e Participacoes | 3 | Parque Arauco |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Multiplan Empreendimentos Imobiliarios | 1 | Multiplan Empreendimentos Imobiliarios | 1 | Multiplan Empreendimentos Imobiliarios |
| 2 | MRV Engenharia e Participacoes | 2 | BR Malls Participacoes | 2 | Fibra Prologis |
| 3 | Corp. Inmobiliaria Vesta | 3 | Corp. Inmobiliaria Vesta | 3 | Parque Arauco |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Multiplan Empreendimentos Imobiliarios | | | | |
| 2 | MRV Engenharia e Participacoes | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Parque Arauco | | | | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | BR Malls Participacoes | | | | |
| 2 | MRV Engenharia e Participacoes | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Fibra Uno | | to the IK Perception Study | | to the in Ferception Study |
| | | | 41 Real Estate companies nominated | | |

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs
- Don't see your company? Contact us to learn more about your position. Ursula Kizy ukizy@institutionalinvestor.com +1 212.224.3124

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

RETAILING

| | OVERALL | | BUY-SIDE | | SELL-SIDE | |
|------|--|------|--|------|--|--|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO | |
| 1 | Jose Gallo, Lojas Renner | 1 | Jose Gallo, Lojas Renner | 1 | Jose Gallo, Lojas Renner | |
| 2 | Frederico Trajano inacio Rodrigues, Magazine Luiza | 2 | Frederico Trajano inacio Rodrigues, Magazine Luiza | 2 | Guilherme Loureiro, Wal-Mart de Mexico | |
| 3 | Sandro Solari Donaggio, S.A.C.I. Falabella | 3 | Sandro Solari Donaggio, S.A.C.I. Falabella | 3 | Frederico Trajano inacio Rodrigues, Magazine Luiza | |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO | |
| 1 | Alejandro Gonzalez Dale, S.A.C.I. Falabella | 1 | Alejandro Gonzalez Dale, S.A.C.I. Falabella | 1 | Olga Gonzalez Aponte, Wal-Mart de Mexico | |
| 2 | Roberto Bellissimo Rodrigues, Magazine Luiza | 2 | Roberto Bellissimo Rodrigues, Magazine Luiza | 2 | Roberto Bellissimo Rodrigues, Magazine Luiza | |
| 3 | Laurence Beltrao Gomes, Lojas Renner | 3 | Laurence Beltrao Gomes, Lojas Renner | 3 | Alejandro Gonzalez Dale, S.A.C.I. Falabella | |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | |
| 1 | Gabriel Rozenberg, Raia Drogasil | 1 | Gabriel Rozenberg, Raia Drogasil | 1 | Pilar de la Garza Fernandez del Valle, Wal-Mart de Mexico | |
| 2 | Paula Picinini, Lojas Renner | 2 | Marisol Fernandez, Cencosud | 2 | Paula Picinini, Lojas Renner | |
| 3 | Luis Felipe Bresaola, Via Varejo | 3 | Luis Felipe Bresaola, Via Varejo | 3 | Salvador Villasenor Barragan, Alsea | |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | |
| 1 | Raia Drogasil | 1 | Raia Drogasil | 1 | Wal-Mart de Mexico | |
| 2 | Lojas Renner | 2 | Lojas Renner | 2 | Raia Drogasil | |
| 3 | Cencosud | 3 | Cencosud | 3 | Lojas Renner | |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | |
| 1 | Lojas Renner | 1 | Lojas Renner | 1 | Raia Drogasil | |
| 2 | Raia Drogasil | 2 | Raia Drogasil* S.A.C.I. Falabella* | 2 | Wal-Mart de Mexico | |
| 3 | S.A.C.I. Falabella | - | - | 3 | Lojas Renner | |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | |
| 1 | Natura Cosmeticos | | Only available by subscribing | | Only available by subscribing | |
| 2 | Lojas Renner | | to the IR Perception Study | | to the IR Perception Study | |
| 3 | Wal-Mart de Mexico | | | | | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | |
| 1 | Wal-Mart de Mexico | | Only available by subscribing | | Only available by subscribing | |
| 2 | Raia Drogasil | | to the IR Perception Study | | to the IR Perception Study | |
| 3 | Cencosud* Magazine Luiza* | | | | | |
| | 37 Retailing companies nominated | | | | | |

Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs



Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

TECHNOLOGY, MEDIA & TELECOMMUNICATIONS



| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|--|------|---|------|---|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Stefano De Angelis, TIM Participacoes | 1 | Stefano De Angelis, TIM Participacoes | 1 | Stefano De Angelis, TIM Participacoes |
| 2 | Daniel Hajj Aboumrad, America Movil | 2 | Marcos Galperin, MercadoLibre | 2 | Alberto Menache, Linx |
| 3 | Enrique Yamuni Robles, Megacable Holdings | 3 | Daniel Hajj Aboumrad, America Movil | 3 | Enrique Yamuni Robles, Megacable Holdings* Eduardo Navarro de Carvalho, Telefonica Brasi |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Carlos Jose Garcia Moreno Elizondo, America Movil | 1 | Carlos Jose Garcia Moreno Elizondo, America Movil | 1 | Carlos Jose Garcia Moreno Elizondo, America Movil* Adrian Calaza, TIM Participacoes* |
| 2 | Adrian Calaza, TIM Participacoes | 2 | Adrian Calaza, TIM Participacoes | - | - |
| 3 | David Melcon Sanchez-Friera, Telefonica Brasil* Gilsomar Maia Sebastiao, TOTVS* | 3 | Pedro Holmes Monteiro Moreira, Linx | 3 | David Melcon Sanchez-Friera, Telefonica Brasil* Gilsomar Maia Sebastiao, TOTVS* |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Vicente Ferreira, TIM Participacoes | 1 | Daniela Lecuona Torras, America Movil | 1 | Vicente Ferreira, TIM Participacoes |
| 2 | Alexandre Kelemen, Linx | 2 | Alexandre Kelemen, Linx | 2 | Luis Carlos da Costa Plaster, Telefonica Brasil |
| 3 | Daniela Lecuona Torras, America Movil | 3 | Thiago Almeida Ribeiro da Rocha, Senior Solution | 3 | Alexandre Kelemen, Linx |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Linx | 1 | America Movil | 1 | TIM Participacoes |
| 2 | TIM Participacoes | 2 | Linx | 2 | Telefonica Brasil |
| 3 | America Movil | 3 | Senior Solution | 3 | Grupo Televisa* Linx* |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | TIM Participacoes | 1 | TIM Participacoes | 1 | TIM Participacoes |
| 2 | Telefonica Brasil | 2 | America Movil | 2 | Telefonica Brasil |
| 3 | America Movil | 3 | Telefonica Brasil | 3 | Megacable Holdings |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Telefonica Brasil* | | | | |
| _ | TIM Participacoes* | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | - America Movil | | to the net croeption olday | | to the intraception olday |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | America Movil | | | | |
| | TIM Participacoes | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 2 | | | | | |

*Tie

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs
- Don't see your company? Contact us to learn more about your position. Ursula Kizy ukizy@institutionalinvestor.com +1 212.224.3124

Results are based on votes from **595** portfolio managers and buy-side analysts, and **329** sell-side analysts. For Best Investor Relations Program, companies were evaluated on **6** performance attributes: (1) senior management access, (2) a well informed and empowered/authoritative IR team, (3) timely and appropriate financial disclosures, (4) quick and thorough responses to requests, (5) constructive conference calls and (6) insight and useful reporting on ESG/SRI metrics. All votes are weighted by place (first, second, third, fourth).

TRANSPORTATION

| | OVERALL | | BUY-SIDE | | SELL-SIDE |
|------|---|------|---|------|---|
| RANK | BEST CEO | RANK | BEST CEO | RANK | BEST CEO |
| 1 | Eugenio Pacelli Mattar, Localiza Rent a Car | 1 | Eugenio Pacelli Mattar, Localiza Rent a Car | 1 | Eugenio Pacelli Mattar, Localiza Rent a Car |
| 2 | Adolfo Castro Rivas, Grupo Aeroportuario del Sureste | 2 | Adolfo Castro Rivas, Grupo Aeroportuario del Sureste | 2 | Adolfo Castro Rivas, Grupo Aeroportuario del Sureste |
| 3 | Julio Fontana Neto, Rumo Logistica Operadora Multimodal | 3 | Julio Fontana Neto, Rumo Logistica Operadora Multimodal | 3 | Julio Fontana Neto, Rumo Logistica Operadora Multimodal |
| RANK | BEST CFO | RANK | BEST CFO | RANK | BEST CFO |
| 1 | Roberto Antonio Mendes, Localiza Rent a Car | 1 | Roberto Antonio Mendes, Localiza Rent a Car | 1 | Roberto Antonio Mendes, Localiza Rent a Car |
| 2 | Adolfo Castro Rivas, Grupo Aeroportuario del Sureste | 2 | Adolfo Castro Rivas, Grupo Aeroportuario del Sureste | 2 | Saul Villarreal Garcia, Grupo Aeroportuario del Pacifico |
| 3 | Saul Villarreal Garcia, Grupo Aeroportuario del Pacifico | 3 | Alexandre Wagner Malfitani, Azul | 3 | Arthur Piotto Filho, CCR |
| RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL | RANK | BEST IR PROFESSIONAL |
| 1 | Nora Mascarenhas Lanari, Localiza Rent a Car | 1 | Nora Mascarenhas Lanari, Localiza Rent a Car | 1 | Nora Mascarenhas Lanari, Localiza Rent a Car |
| 2 | Mariana Paes Campolina, Localiza Rent a Car | 2 | Mariana Paes Campolina, Localiza Rent a Car | 2 | Marcus Macedo, CCR |
| 3 | Paulina Sanchez Muniz, Grupo Aeroportuario del Pacifico | 3 | Flavia Godoy, CCR | 3 | Paulina Sanchez Muniz, Grupo Aeroportuario del Pacifico |
| RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM | RANK | BEST INVESTOR RELATIONS TEAM |
| 1 | Localiza Rent a Car | 1 | Localiza Rent a Car | 1 | Localiza Rent a Car |
| 2 | CCR | 2 | CCR | 2 | CCR |
| 3 | Grupo Aeroportuario del Pacifico | 3 | Grupo Aeroportuario del Pacifico | 3 | Grupo Aeroportuario del Pacifico |
| RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM | RANK | BEST INVESTOR RELATIONS PROGRAM |
| 1 | Localiza Rent a Car | 1 | Localiza Rent a Car | 1 | Localiza Rent a Car |
| 2 | Rumo Logistica Operadora Multimodal | 2 | Rumo Logistica Operadora Multimodal | 2 | Rumo Logistica Operadora Multimodal |
| 3 | CCR | 3 | CCR | 3 | Azul |
| RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS | RANK | BEST ESG/SRI METRICS |
| 1 | Localiza Rent a Car | | | | |
| 2 | CCR | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| 3 | Rumo Logistica Operadora Multimodal | | | | |
| RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY | RANK | BEST ANALYST DAY |
| 1 | Localiza Rent a Car | | | | |
| 2 | CCR | | Only available by subscribing to the IR Perception Study | | Only available by subscribing to the IR Perception Study |
| | | | to the net of option ofday | | to the net of option order |

25 Transportation companies nominated Not ranked in the top three? Contact II to understand more about your positioning.

*Tie

The IR Perception Study - A detailed analysis of the rankings

- Sector Analysis: your detailed rankings compared to peers
- Rankings by voter location, asset size, institution type and more
- Voter commentary from the buy side and sell side
- Best practice report from 248 IROs





1120 Avenue of the Americas, 6th Fl. New York, NY 10036 www.institutionalinvestor.com/Investor-Relations